📕 FamilyMart

Monthly Business Performance (May, 2020)

June,10 2020

Monthly Business Performance

		(YoY change; %)
Existing stores	Daily sales	89.0
	Number of customers	80.1
	Spend per customer	111.2
	Total store sales	86.2

X Note. The Company discloses the growth rate of average daily sales of existing stores excluding the impact of services : pre-paid cards, tickets.

Number of stores

	May,2020	Total	Japan total	Overseas stores	Group total
Opening	21	64			
Closure	17	61			
Net increase/ decrease	4	3			
Number of Stores	15,689	15,689	16,613	8,032	24,645

Number of stores operated by area franchise companies in Japan

Okinawa FamilyMart	Minami−Kyushu FamilyMart	JR KYUSHU RETAIL	Total	
327	391	206	924	

<u>Overview of May 2020</u>

Continuing on from April, customers refrained from going outside due to the spread of COVID-19, leading to changes in purchasing behavior that impacted sales. However, we also started to see changes in consumption behavior as staying at home and working from home became a more entrenched part of people's lifestyles. Accordingly, sales of daily foods, fresh foods, and seasonings were solid, backed by demand for cooking at home. In addition, demand for cut vegetables rose following the sharp increase in vegetable prices. As a result of these factors, spending per customer increased compared with May 2019. Also, since the state of emergency was lifted on May 25, we have been seeing a trend of recovery in both customer numbers and sales. Sales of products such as cut vegetables, natto, butter, and margarine were up over May [Daily and Fresh Foods] 2019, due to demand for eating at home. Sales of frozen noodles, frozen side dishes, and other products that can be easily [Frozen Foods] prepared were robust, exceeding sales levels in May 2019. Sales of multipack ice cream and luxury ice cream increased year on year due to the [Ice Cream] trend of refraining from going outside. Sales of paper and sanitary products were up over May 2019 as the supply shortage of [Paper and Sanitary Products] masks eased.

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YoY change (%)		Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
	Daily sales	92.4	85.2	89.0									
Existing stores	Number of customers	89.9	77.8	80.1									
	Spend per customer	102.5	109.3	111.2									
•Total store sales						-		-	-				
		Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb
YoY change(%))	92.5	84.8	86.2									
■Number of Stores	1			·									
0	Mar	Apr 32	May 21	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Total
Opening Closure	11 24	32	21										64 61
Net increase/decrease	∠4 △ 13	12	4										3
Number of Stores	15.673	15.685	4 15.689										15,689
	10,070	10,000	10,000										10,000
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	
FamilyMart (non-consolidated)	15,673	15,685	15,689										
Domestic area franchised stores	924	925	924										
Domestic chain stores	16,597	16,610	16,613										
Overseas area franchised stores	7,977	8,008	8,032										
Total chain stores	24,574	24,618	24,645										
•Breakdown of domest	1												
	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	
Okinawa	326	327	327										
Minami-Kyushu	393	393	391										
JR KYUSHU RETAIL	205	205	206										
Domestic area franchised stores	924	925	924										

Monthly Business Performance (Japan ; non-consolidated)

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